

A comprehensive collection of useful forms, letters and tools that every practitioner needs.



# Forms, Letters & Tools 2015



Completely upgraded for 2015 including over 430 forms, letters and tools

Prices held  
for 2015

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This comprehensive collection of over 430 useful forms, letters and tools is an essential product for every accountancy firm. The product compiles all of the forms and letters that you need for the day to day running of your practice and have been updated for 2015.

Forms Letters & Tools is a product to build “systems” so that everyone in the practice is using the same “tools” and working in similar ways.

## Forms, Letters & Tools covers the essential elements of your practice:

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- Accounts Preparation, Planning and Working
- Administration – Practice Forms
- Staff Administration
- Audit and Assurance
- Corporate Finance
- Financial Services
- Interactive Checklists
- Marketing and Cross Selling
- What if? Tool
- Paperless Office
- Practice Assurance
- Practice Management
- Taxation and Payroll Tools
- Numerous template letters covering personal and corporate tax, accounts, client engagement and disengagement, VAT, PAYE etc.
- Word Tips

“As far as we were concerned, purchasing Form Letters and Tools was a no brainer. This is such a useful resource that we would not be without it now and it means that whichever member of the team uses it, we are always consistent.”

Heather O'Reilly, Jupp Castle

# A few highlights for 2015

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## PAYROLL SYSTEMS

Are you still delivering paper payslips? Many clients, when asked, would prefer to have payslips delivered electronically to their staff!

There are lots of other ways to streamline the payroll department. The tools in this product provide guidance and help to move the payroll department into the 21st century, including a questionnaire for your payroll clients.

## INTERACTIVE CHECKLISTS

We find that some of the least known but most powerful tools in the product are the interactive checklists. Once installed as a standalone program in its own right, there are a variety of checklists that you can work through to ensure everyone is delivering service and advice to the same standard. These include a “pre year end meeting” checklist, “taking on a new client” checklist and “accounts quality control” checklist.

## WINNING CLIENTS

Another popular tool is the “winning clients” model, offering the ability to tailor a list of points for discussion at a meeting with prospective clients. Pre-populated with many tax planning and other practical help areas, it also has the ability for user defined input prior to the meeting.

## GRAPHING TOOL

A common 2020 philosophy is “being different”. Whilst software tends to generate accounts with a similar look and feel, it is possible to differentiate your delivery by adding to the accounts pack. Graphs offers a simple way of doing this – and so few do it! The graphing tool has been developed over a number of years and allows up to five years of information to be displayed. The graphs auto-adjust to the number of years’ information available.

**SHOULD YOU NOT BE  
COMPLETELY SATISFIED  
WITH THE PRODUCT,  
FORMS, LETTERS &  
TOOLS COMES WITH A  
FULL 28 DAY MONEY  
BACK GUARANTEE**

# Forms, Letters & Tools 2015

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## ACCOUNTS

Accounting Records Request Checklist	
Accounts Planning	
Accounts Preparation Checklist	
Accounts to Client	
Accounts Working Papers	
Adding Value Checklist	
Audit Price List	
Breakeven Analysis	
Breakeven Graphical	
Briefing Sheet	
Cash Balance Projector	
Client Manager System	<b>UPDATED</b>
Client Permanent Information	
Client Software Record	
Client System Adjustments	
Computerised Work Programs	
Farmers Stock Sheet	
Five Year Analytical	
Five Year Summaries	
Graphing Tool	
Lead Schedules	
Loan Calculator	
Meetings Notes	
Notes and Queries	
Period Procedures	
Pre Year End Meeting Notes	
Preparing for Meetings (Mind Map)	
Sparklines - Mini Graphs	
TB Reconciliation	
VAT Tracker	
Where Did The Money Go?	
Working Papers Index Sheet	

## ADMINISTRATION

Additional Information (New Client)	<b>UPDATED</b>
Authority to Disclose Information	
Billing Instructions	<b>UPDATED</b>
Billing Text	<b>UPDATED</b>
Client Account Cheque Request	
Client Tax Repayment Letter of Assignment	
Course Evaluation Form	
CPD Records	
Customer Care Checklist	
Database Amendment Form	

Delegation and Action Tools	
Disbursements Record	<b>UPDATED</b>
Expenses Claim Form	<b>UPDATED</b>
Fax Cover Sheet	
File Note	
Fit and Proper Forms	
HMRC Authority	
Implementing Direct Debits	
Money Laundering ID Form	
New Client Forms	<b>UPDATED</b>
Permanent File Index Sheets	
Personal Guarantee for Directors	
Standing Order Mandate	
Time Sheet	

## ADMINISTRATION - STAFF

Applicant Reference Request	
Appraisal Pre-Review	
Development Diary	
"Fit and Proper" Forms	
Job Application - Non Technical	
Job Application - Technical	
Job Employment and Reference Letters	
Job Letter - No Vacancy	
New Employee Information	<b>UPDATED</b>
Personal Development Plans	
Record of Achievement	
Social Media Policy	<b>NEW</b>
Staff Appraisal Form	
Staff Feedback Form	
Staff Induction Form	
Staff Interview Questions Form	<b>UPDATED</b>
Staff Job Descriptions	
Staff Planner	<b>UPDATED</b>

## AUDIT AND ASSURANCE

Bank Audit Request	
Bank Acknowledgement Letter	
Letter of Representation	
Management Governance Letter	
Stocktake Checklist	

## A comprehensive list of the tools within each section

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### CORPORATE FINANCE

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Business Plan Guidance Notes,  
Template & Review Checklist

Cash Flow Marketing Letter

Corporate Finance Marketing Letter

Due Diligence Engagement Letter, Sample Work  
Programme & Letter to Accountant

Exit Strategies Marketing Letter

Letter to Reporting Accountants

Pre Lending Qualification Checklist

Preliminary Review Meeting Checklist

Simple 12 Month Profit & Loss and Cash Flow

Simple Company Valuation

Strategic Planning Introductory Letter

Strategic Planning Template & Checklist

Valuations Tools, Share Valuation Checklist & Sample  
Valuation Report Contents

### FINANCIAL SERVICES

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Financial Services Lead Generators

Pension Calculator

Referral Checklist

Stakeholder Pension Calculator

### MARKETING

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7 Point Planning Checklist

Marketing Planner Guide

Marketing Programme

Organising Direct Mail

Personal Affairs Checklist

Profit Improvement Plan

Reception Slideshow

Seminar Planning Checklist

Service and Product Matrix

Staff Performance Standards

Tough Times Checklist

Tough Times Letter

Winning Clients

### MISCELLANEOUS

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Agenda Creator

Business Analyst

### PAPERLESS OFFICE

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Accounts Attachments

Company Formation

### PRACTICE ASSURANCE

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2020 Audit Compliance

2020 Audit File Checklist

Annual Compliance Review

Client Due Diligence Review

Compliance Review Areas

DPB Annual Compliance Review Checklist

DPB Corporate Finance Review

### PRACTICE MANAGEMENT

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Client Portal Uses

Client Satisfaction Survey Questionnaire

Intranet - Benefits and uses of a Firm Intranet

Key Practice Performance Indicators

Partners Retreat – Agenda Topics

Social Media Checklist

Staff Feedback/Appraisal System

Top 25 Profit Improvement Tips for Practices

### TAXATION AND PAYROLL

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20+ Steps to Create a Tax Return **UPDATED**

Auto Enrolment Action Pack **NEW**

Auto Enrolment Planner **NEW**

Auto Enrolment Pricing Tool **NEW**

Car Co2 Emissions Record

Form P11D Information **UPDATED**

Missing Information Sheet

Payroll Cross Selling **UPDATED**

Payroll Systems **UPDATED**

Pension Contribution Calculator **NEW**

RTI Monthly

RTI Weekly

Tax Liabilities Schedule **UPDATED**

# Forms, Letters & Tools 2015

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## TEMPLATE LETTERS

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### ADMINISTRATION

Audit Proposal Letter	
Bookkeeping Memorandum	<b>UPDATED</b>
Cash Collection System	
Fixed Price Agreement	
Handover Letter - Payroll Information	
Handover Letters	
Online Authority Letters	
Provision of Services Act Information	<b>UPDATED</b>
Unincorporated Business Proposal Letter	
Sample Engagement Letters	
Bookkeeping Engagement Letter	<b>UPDATED</b>
Charity Audit Engagement Letter	<b>UPDATED</b>
Charity Independent Examination	<b>UPDATED</b>
Company Assurance Review Engagement Letter	<b>UPDATED</b>
Company Audit Engagement Letter	<b>UPDATED</b>
Company No Audit Engagement Letter	
Disengagement Letters	<b>UPDATED</b>
Engagement Covering Letters	
Engagement Letter Limited Company Charity	
Engagement Letter LLP	<b>UPDATED</b>
Engagement Standard Terms Letter 1	
Engagement Standard Terms Letter 2	
Partnership Memorandum of Services	
Payroll Engagement Letter	<b>UPDATED</b>
Portal Version of Engagement Letters	<b>UPDATED</b>
Small Business Engagement Letter	<b>UPDATED</b>
Sole Practitioner Memorandum of Services	
Solicitors Engagement Letter	
Solicitors Memorandum of Services	
Tax Engagement Letter	<b>UPDATED</b>
Trust Tax Engagement Letter	<b>UPDATED</b>
VAT Engagement Letter	

### ACCOUNTS

Abbreviated Accounts Approval Letters	
Company Accounts Letters	<b>UPDATED</b>
Reminder & Chaser Letters	
Sending Accounts to Clients	

### AUDIT

Assurance Review Representation Letter	
Bank Acknowledgment of Audit	
Bank Audit Request	
Client Responsibility Letter	
Cross Selling Wizard	
Intestate Estate Distribution	
Keyman Cover	
Management Governance Letter	
Non-audit Services	<b>NEW</b>
Sample Size Calculator Tool	
Stocktake Checklist Governance	
Why Use Online Accounting?	

### MISCELLANEOUS

Loan Application Reference	
State Pension Forecast Letter	

### TAXATION

Deferment Letters	
Director's Salary Letters from April 2015	<b>UPDATED</b>
Dividend Waiver Form	
Notifying Ability to Email Payslips/P60	
PAYE & Other Letters	
Taxation (1) - Preparation	
Taxation (2) - Client Letters	
Taxation (3) - HMRC Letters	
VAT Letters	

### INTERACTIVE CHECKLISTS

Accounts Preparation Checklist	
New Client Setup Checklist	
Pre Year End Planning Meeting	

### WORD TIPS

Handy tips for Macros, AutoCorrect, Find & Replace, Auto Text, Tables, Work Buttons, Shortcuts and Online Training.	
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# Order Form

# Forms, Letters & Tools 2015

To allow for quick and easy access, Forms Letters & Tools is now delivered as a downloadable file sent via email upon successful completion of your purchase. If you prefer to receive this product on CD (sent by postal mail), there is an additional charge of £30.

PRODUCT	2020 Member	Non Member	Total	
Forms, Letters & Tools 2015 Upgrade* <input type="checkbox"/>	£140.00	£180.00	£	
Forms, Letters & Tools 2015 <input type="checkbox"/>	£199.00	£295.00	£	
Additional Office License <input type="checkbox"/>	£140.00	£180.00	£	
Optional CD (via postal mail) <input type="checkbox"/>	£30.00	£30.00	£	
* Upgrade from any previous version of Forms, Letters & Tools. Each product gives you a license for unlimited use in one office only. For multiple offices you need to purchase additional office licenses, as above.			Subtotal	£
			VAT @ 20%	£
			<b>Total</b>	<b>£</b>

## CONTACT DETAILS

Name

Company / Organisation

Address

Postcode

Tel

Email

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**By Credit Card** please charge my :  Delta  Visa  Maestro  Mastercard

Name on card

Card No.

Issue No.

Start Date

Exp Date

Cardholder's signature

Please add billing address below if different to the address above

Postcode

**By Cheque** made payable to 2020 Innovation Training Limited

# How to purchase

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**By Post :** Send your order form and payment to:

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Upon receipt of your order form and payment, a VAT invoice will be issued.

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**2020 INNOVATION** is a leading organisation providing innovative solutions for progressive accountants and tax professionals worldwide. We recognise that firms need to constantly improve their client proposition including the use of new technologies to become ever more competitive and efficient, understanding what additional services clients are looking for and how marketing can effect these changes.

**2020 MEMBERS** that are looking for growth and/or improved profitability, enjoy access to the latest tools and templates, for marketing and managing their practice.

**2020 also provides an extensive range of services including:**

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